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Prenotazioni

Reservations: in order to confirm your reservation, you will be asked to send a booking deposit. The amount is usually 1/3 of the total. The booking deposit can be paid:

Bank Transfer

Made out to Club della Moda sas
 Reason: Apartment Agriturismo Le Ville - Name and Surname of the customer
 Bank : Banca credito valtellinese - Ag. Firenze

Account number: 1766

IBAN code: :

IT 03 X 05216 02802 0000 0000 1766

SWIFT code: BPCVIT2S

A copy of the money transfer receipt can be sent by fax at this number 0039.055.242707 to have your reservation immediately confirmed for the required period.

Sending of a postal check through insured post

On a national bank: no charges.

On a foreigner bank: the amount is 1/3 of the total + charges € 10,00.

Please note: The Agriturismo Le Ville is not responsible for any damage or delays caused by the postal service or any carrier chosen by the customer. If we haven't received the booking deposit, you will not be given any refund and your request will be automatically cancelled.

A copy of the cheque and of the postal receipt can be sent by fax at this number 0039.055.242707 to have your reservation immediately confirmed for the required period.

Security deposit: at your arrival you will be asked to pay a security deposit of € 250 for the apartments for 2-4

persons, a security deposit of € 300 for the apartments with 5-7 bed places and of € 350 for the apartment La Villa.

The security deposit is required cash and will be refunded at the departure, when the owner of the apartment and of the facilities (sunbeds, umbrellas, tables, etc...) will do the check-out. In any event the guest is responsible for anything damaged, broken or missing while in possession of the property. Any missing or damaged items will be deducted from the security deposit. Damages exceeding the cost of the security deposit will be the responsibility of guest and will be paid within 3 days of departure. The apartments are inspected after each rental, if no problems are reported, the security deposit will be fully returned.

What is included with your stay: your stay at the agriturismo include the use of water, swimming pool and of the facilities common to the guests and the final cleaning.

What your stay does not include: the use of electricity, gas and bed linen (on request).

Cost of electricity: 0,40 € per kw (depending on usage);

Cost of gas (GPL) : € 5,00 for cube meter (depending on usage);

Cost of bed and bath linen (sheets and towels) : € 15 per person (for each stay).

Final cleaning:

Euro 40,00 Fontanelle 2,4,6

Euro 60,00 Fontanelle 1,3,5

Euro 90,00 Villa

Extra bed or cradle: extra € 50 per week.

Pets: extra € 26,00 per week.

Use of washing machine: € 3 per washing with detergent dose.

Smokers: are accepted, provided that they must be careful about furniture, household finishings, and fabrics. Each apartment is provided with a dry powder fire extinguisher in case a sudden fire happens in the apartment. Should the fire grow, dial immediately the emergency number 115 to summon the Fire Brigade of

Shorter summer breaks: possible by arrangement according to availability.

Long stays: special conditions are foreseen for stays longer than three weeks. For information, write to our E-mail address or call us at one of the numbers listed on the menu "Contact us".

Payment of your stay: the balance is required cash or with a credit card at your arrival. Accepted credit cards: VISA, Diners, Mastercard, Maestro.

American Express cards are not accepted.

Bancomat: not accepted.

American Express fee: 3,50 %

Mastercard and Visa fees: 2,50 %

Payment of consumptions and extras: cash or with credit card at the departure.

Cancellation of scheduled stay: you may cancel any reservation, without penalty, providing you cancel within 30 days prior to the intended day of arrival. After that period, the agriturismo Le Ville is entitled a refund corresponding to the booking deposit (1/3 of the total) paid in advance by the customer at the reservation.

Discounts: The management may grant special discounts to groups of more than 15 people.

A 10% discount on the rental price will be granted to guests choosing to stay for the second time at the Agriturismo Le Ville or to friends they would like to send us!

We are very pleased you chose us again.

Accepting our Terms and Conditions : the sending of your

booking deposit to reserve your apartment, according to the terms listed above, indicates the client knowledge and acceptance of the conditions described before.

Privacy: according to the Italian Privacy code, which will come into force on June 30th 2005, the customer will be asked to fill in the acceptance form on

Poggibonsi. Please, always ask our qualified personnel present in the Agriturismo to assist you.

Minimum stay: 2 nights in low seasons periods.

Summer stay in the period June-September : the minimum stay is 1 week from Saturday to Saturday. The apartment is available from 3.00pm on the day of arrival until the morning of the following Saturday. Departure within 10.00.

the use of the customer's personal details according to art. 13 of the Privacy code, besides all the necessary data required by law.

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